FOR IMMEDIATE RELEASE

Flagler County Assistance Center consolidates to one location

October 12, 2016 – Flagler County is consolidating its two satellite centers into the main Assistance Center located at the Palm Coast Branch Library.

The center will continue to operate from 9 a.m. to 6 p.m. The Library is located at 2500 Palm Coast Parkway NW. The efforts are ahead of a potential FEMA Disaster Center.

“We found that most people were coming to the library, so we thought we would be better off having more help in one area,” Flagler County Administrator Craig Coffey said.

Multiple agencies will help residents get information and some resources to help them recover from Hurricane Matthew. Those agencies include the following: United Way, Stewart-Marchman-Act Behavioral Healthcare, American Red Cross, Salvation Army, Flagler County Health Department, Flagler County Human Services, Flagler County Senior Services, Flagler Volunteer Services, Flagler County Homebuilder’s Association, Department of Children and Families, FEMA (once they arrive) and Verizon with two charging stations.

Those without transportation who need a ride should call Flagler County Transportation Department at 386-313-4100.

Though a federal declaration has yet to be made to qualify Flagler County for Individual Assistance, residents can pre-register at www.disasterassistance.gov.

Filling out the “address look-up” currently provides the message: “No disasters declared for Individual Assistance were found for this address.” Despite that message, residents can still apply for assistance: “The system will let you proceed if early registration is open for your state or county. Your application will be proceed if you county is added to an active declaration.”

There is also a FEMA Helpline that is available from 7 a.m. to 11 p.m., seven days a week. The number is 800-621-3362, TTY is 800-462-7585.

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