FOR IMMEDIATE RELEASE

Assistance Center closes physical location, virtual opens

October 14, 2016 – Flagler County is closing its Assistance Center located at the Palm Coast Branch Library and opening a virtual center that can be accessed from any computer. The virtual center is located at www.flaglerassist.com. That site is immediately available. Links are available to various agencies on the site to ease the process for residents. Though a federal declaration has yet to be made to qualify Flagler County for Individual Assistance, residents can pre-register at www.disasterassistance.gov. This site is among those directly linked from the site. Filling out the “address look-up” currently provides the message: “No disasters declared for Individual Assistance were found for this address.” Despite that message, residents can still apply for assistance: “The system will let you proceed if early registration is open for your state or county. Your application will proceed if your county is added to an active declaration.”

There is also a FEMA Helpline that is available from 7 a.m. to 11 p.m., seven days a week. The number is 800-621-3362, TTY is 800-462-7585.

###