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FOR IMMEDIATE RELEASE

Library receives ‘perfect score’ as Passport application acceptance facility

October 6, 2017 – Flagler County’s Main Palm Coast Branch Library received a perfect score from the U.S. Department of State for its submittal to retain its status as a Passport Application Acceptance Facility.

“We would like to take this opportunity to thank the Flagler County Public Library – Main Branch for its continued passport application acceptance services and to congratulate you and your Acceptance Agents for outstanding achievements in your operation of the Passport Application Acceptance Program,” Director Ryan Dooley wrote in a letter to Library Director Holly Albanese.

The Library is part of a small group of Passport Application Acceptance Facilities throughout Florida, Puerto Rico and the U.S. Virgin Islands to receive a perfect score. The assessment included a site visit, one-on-one interviews with Albanese and real-time observations of Acceptance Agents executing passport applications from the public.

It is the second time in a row the Flagler County Main Branch Library has received this distinction after its bi-annual audit. Passport Application Acceptance Services have been in place at the library since 2008.

“With nearly 300 facilities in the Miami Passport Agency’s region having undergone the same rigorous assessment, it is no small feat to be recognized as one of the best,” Dooley said.

Citizens anticipating international travel may apply for a Passport during the following operational hours: 9 a.m. to 7 p.m. Monday through Thursday; 9 a.m. to 5 p.m. Friday; and, Saturday by appointment only between the hours of 9 a.m. and 4 p.m.

“I am very proud to be part of this team,” Albanese said. “The certificate of superior achievement is a testament to the dedication and determination of library staff in providing the best quality services for Flagler County.”

Charles Ericksen, Jr.
District 1

Greg Hansen
District 2

David Sullivan
District 3

Nate McLaughlin
District 4

Donald O’Brien Jr.
District 5

The Flagler County Main Palm Coast Branch Library is located at 2500 Palm Coast Parkway NW. For additional information about Passport Services, call 386-446-6763.

“This recognition highlights the exemplary dedication and hard work of Ms. Albanese and her staff,” said County Administrator Craig Coffey. “She is always looking for ways to provide more and better services for our residents.”

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