FOR IMMEDIATE RELEASE

Flagler County prepares to reopen CARES Individual Assistance Grant applications, officials emphasize patience throughout the process

October 28, 2020 – As Flagler County officials prepare to reopen the process Wednesday for about 1,700 new applications for the federal Cares Act funds allocated by the state to assist individuals negatively impacted by the COVID-19 pandemic, officials urge residents to be patient throughout the multi-step process.

Checks have been issued to all applicants who were approved on or before September 4. Applications approved after that date through October 20, when the process was closed, are in queue for payment.

“We ask those people who already applied to please be patient. At the end of process, we will approve 5,000 applications for a total of $5 million,” said Health and Human Services Director Joyce Bishop. “It is a complicated process with several layers of review for checks and balance, and it’s been slow going as we have received many duplicate applications and multiple applications from a single household.”

Please do not reapply. Residents with problematic applications will be notified by email from CaresIAGrant@flaglercounty.org.

“We understand that people are anxious to get their money, but we are asking you to trust the process,” Bishop said. “Submitting repeat applications and requests for status updates slows the process down for everyone.”

New applicants ONLY should apply online at http://www.flaglercounty.org/departments/social_services/CARES_Individual_Assistance.php

Applicants will be required to provide at the time of their appointment the following: a Florida driver’s license or a state-issued photo identification, and ALL of the bills being claimed – not just the last bill with the total amount due. Paper copies of the bills are required.

“If you are submitting your lease as proof of your rent, please be sure that the lease is current, the address is correct, and that it is signed by all parties,” Bishop said. “If you are missing documents, or have incomplete documents, you will have to reschedule your appointment. There is a limited amount of funding available so it is important that you bring everything with you.”
Interview appointments continue to be held at 1000 Belle Terre Boulevard (not Parkway), Palm Coast, which is just south of the Tractor Supply Company store. Follow the signs to the entrance of the brick David I. Siegel Adult Day Care building.

“We appreciate residents’ patience as we work to get the funding out as quickly as we can,” Bishop said.

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