

NOTICE
City of Palm Coast
WATER CUSTOMERS

**TEMPORARY MODIFICATION OF
DISINFECTION TREATMENT PROCEDURES**

In order to maintain the reliability of the water distribution system serving our customers, the City of Palm Coast Utility Department will temporarily change the disinfection process for the Palm Coast potable (drinking water) water supply. From February 21, through March 21, 2018 we will disinfect the water with free chlorine rather than combined chlorine/ammonia (chloramines). **This change will also affect residents and customers of Flagler County Utilities.** The periodic and temporary conversion from chloramines (which are a longer-lasting disinfectant) to free chlorine (which is a stronger disinfectant), helps to ensure the quality of the drinking water in the distribution system. The maintenance program, which is a normal procedure for water systems, is supported by the Florida Department of Environmental Protection and will include daily testing to monitor water quality and measure the effectiveness of the program. After this process is completed, we will revert to disinfection by the chloramines method.

During this period, customers may experience a slight increase in the taste and odor of chlorine.

Customers on dialysis who use a proportioning machine to prepare dialysate are advised to contact their physician to obtain the appropriate steps to accommodate the change in water disinfection. Customers who have fish tanks or aquatic species are advised to contact a professional aquarist to avoid any problems associated with chlorine.

Customers are asked to call the Utility Department's Customer Service telephone number (386) 986-2360 with any questions concerning this change in disinfectants.

